

**Energy Locals**

- No contract term
- Time of use with controlled load

Call **1300 693 637**
 energylocals.com.au

Estimated electricity cost

1 person	LOW 8.7 kWh/day	\$1,480/year No discount conditions apply to this offer
2 to 3 people	MED 13.8 kWh/day	\$2,050/year No discount conditions apply to this offer
4+ people	HIGH 19.4 kWh/day	\$2,710/year No discount conditions apply to this offer

Features

- No direct debit payment required**
- No pay on time discount**
- Green power**
- No fixed price contract**
- Paper bills available**

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1300 693 637** and quote this Offer ID **ENE482452MR**.

Offer details

Distributor	AusNet Services (electricity)
Offer type	Market offer
Fuel type	Electricity
Customer type	Residential
Release date	01-08-2023
Expiry date	Contact the retailer

Offer eligibility

Available to residential customers in AusNet Services (electricity) distribution region with a single rate tariff.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Available to residential customers in AusNet Services (electricity) distribution region with a single rate tariff.
Prices are not fixed	Due to changes in market and economic conditions, we may update your tariff and/or fees. We will provide at least 5 business days notice before the change takes place.
Contract expiry details	No fixed contract.
Full terms and conditions	Indigo Power Services is a trading name of Energy Locals Pty Ltd, ABN 23606408879, a licensed energy retailer. For full terms and conditions, visit indigopower.com.au/terms , or call Indigo Power on 1800 491 739.
ESC licence information	Electricity retail licence under Energy Locals Pty Ltd

Fees

Reconnection fee	(incl. GST) Flat rate: \$43.27
Actual charges passed through from your distributor which may vary, see energylocals.com.au/fees .	

Disconnection fee	Flat rate: \$43.27
Actual charges passed through from your distributor which may vary, see indigopower.com.	
Other fee	Flat rate: \$2.00
We send bills and correspondence by email. Paper bill option available on request	
Direct debit dishonour payment fee	Flat rate: \$10.00
A \$10.00 fee applies if payment is dishonoured or reversed. This fee is not subject to GST.	
Credit card payment processing fee	Percentage of bill: 0.81%
We accept Visa and Mastercard payments via pay.energylocals.com.au. Debit card transactions are subject to a 0.46% fee, and credit card payments incur a 0.81% fee. Credit and debit card processing fees are waived for Direct Debit payments.	
Additional information	
For a full listing of fees, please visit indigopower.com. In some circumstances, your local distributor may charge fees for certain additional services which will be passed on as applicable.	

Billing details

Bill frequency	1 month
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges - Year-round (All year)	Tariff (incl. GST)
Daily supply charge	139.02 c/day
Peak consumption - Every day, 3pm - 9pm All consumption usage per day	43.45c/kWh
Off-peak consumption - Every day, 12am - 3pm; Every day, 9pm - 12am All consumption usage per day	23.87c/kWh
Controlled load charges	Tariff (incl. GST)
Controlled load consumption	23.87 c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	7.20 c/kWh

GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
10% GreenPower	10% GreenPower option.	0.39 cents per kWh
50% GreenPower	50% GreenPower option.	1.95 cents per kWh
100% GreenPower	100% GreenPower option.	3.90 cents per kWh

Climate zones 7 and 8: Cool temperate and alpine

