



## Energy Locals

- No contract term
- Time of use

- Call 1300 693 637
- [energylocals.com.au](https://energylocals.com.au)

### Estimated electricity cost

1 person	<b>LOW</b> 8.7 kWh/day	<b>\$1,510/year</b> No discount conditions apply to this offer
2 to 3 people	<b>MED</b> 13.8 kWh/day	<b>\$2,090/year</b> No discount conditions apply to this offer
4+ people	<b>HIGH</b> 19.4 kWh/day	<b>\$2,770/year</b> No discount conditions apply to this offer

### Features

- No direct debit payment required
- No pay on time discount
- Green power
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1300 693 637** and quote this Offer ID **ENE482451MR**.

### Offer details

<b>Distributor</b>	AusNet Services (electricity)
<b>Offer type</b>	Market offer
<b>Fuel type</b>	Electricity
<b>Customer type</b>	Residential
<b>Release date</b>	01-08-2023
<b>Expiry date</b>	Contact the retailer

### Offer eligibility

Available to residential customers in AusNet Services (electricity) distribution region with a single rate tariff.

### Contract details

<b>Contract term</b>	No contract term
<b>Cooling off period</b>	10 business days
<b>Eligibility criteria</b>	Available to residential customers in AusNet Services (electricity) distribution region with a single rate tariff.
<b>Prices are not fixed</b>	Due to changes in market and economic conditions, we may update your tariff and/or fees. We will provide at least 5 business days notice before the change takes place.
<b>Contract expiry details</b>	No fixed contract.
<b>Full terms and conditions</b>	Indigo Power Services is a trading name of Energy Locals Pty Ltd, ABN 23606408879, a licensed energy retailer. For full terms and conditions, visit <a href="https://indigopower.com.au/terms">indigopower.com.au/terms</a> , or call Indigo Power on 1800 491 739.
<b>ESC licence information</b>	Electricity retail licence under Energy Locals Pty Ltd

### Fees

<b>Reconnection fee</b>	(incl. GST) <b>Flat rate: \$43.27</b>
Actual charges passed through from your distributor which may vary, see <a href="https://energylocals.com.au/fees">energylocals.com.au/fees</a> .	
<b>Disconnection fee</b>	<b>Flat rate: \$43.27</b>

Actual charges passed through from your distributor which may vary, see [indigopower.com](http://indigopower.com).

**Other fee** **Flat rate: \$2.00**

We send bills and correspondence by email. Paper bill option available on request

**Direct debit dishonour payment fee** **Flat rate: \$10.00**

A \$10.00 fee applies if payment is dishonoured or reversed. This fee is not subject to GST.

**Credit card payment processing fee** **Percentage of bill: 0.81%**

We accept Visa and Mastercard payments via [pay.energylocals.com.au](http://pay.energylocals.com.au). Debit card transactions are subject to a 0.46% fee, and credit card payments incur a 0.81% fee. Credit and debit card processing fees are waived for Direct Debit payments.

#### Additional information

For a full listing of fees, please visit [indigopower.com](http://indigopower.com). In some circumstances, your local distributor may charge fees for certain additional services which will be passed on as applicable.

## Billing details

**Bill frequency** 1 month

**Payment options** Please contact the retailer to discuss payment options

## Offer rate and details

Local time

**Electricity charges - Year-round (All year)** **Tariff (incl. GST)**

**Daily supply charge** 139.02 c/day

**Peak consumption** - Every day, 3pm - 9pm

All consumption usage per day 44.33c/kWh

**Off-peak consumption** - Every day, 12am - 3pm; Every day, 9pm - 12am

All consumption usage per day 24.75c/kWh

**Daily supply charge:** a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

**kWh:** a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

## Solar feed-in tariff options

	<b>Tariff</b>
<b>Current retailer feed-in tariff</b>	7.20 c/kWh

## GreenPower options

When you choose to buy a GreenPower product from an energy retailer, the retailer then invests the additional charge in the renewable energy industry. These purchases are audited by a group of government agencies.

Option	Description	Price (incl. GST)
<b>10% GreenPower</b>	10% GreenPower option.	0.39 cents per kWh
<b>50% GreenPower</b>	50% GreenPower option.	1.95 cents per kWh
<b>100% GreenPower</b>	100% GreenPower option.	3.90 cents per kWh

*Climate zones 7 and 8: Cool temperate and alpine*